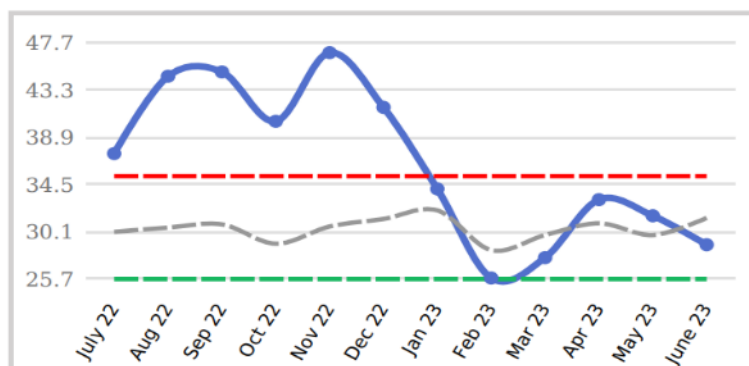


Case Studies

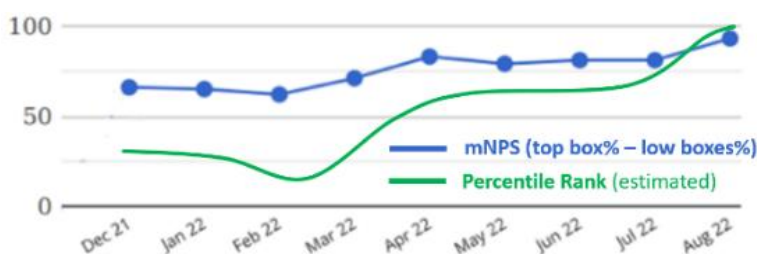
Hospital Admission Avoidance

Utilizing SmartContact™ and coaching, the emergency physician with the highest admission rate of adult patients, initially over 40% (blue line), dropped to the group average of 30% (gray line). Our platform allows a typical emergency department to safely avoid one in every six admissions.



Patient Experience Optimization

Soon after adopting SmartContact™, the Visiting Nurses Association Health Group experienced notable enhancements in their national HH-CAHPS ranking, particularly in provider-patient communication. The ability to quickly uncover and resolve clinical issues reported by patients improved patient satisfaction and staff performance.



ED Over-use Reduction

Auscura's care coordination module was shown to effectively manage ED "super users," defined as patients with 12 or more visits per year, by optimizing case manager workflows. The improvements encompassed case identification, care plan creation, and interdisciplinary communication automation. As a result, super user visits were substantially reduced, leading to an annual cost savings of \$440,000, an 8x return on the program cost of \$55,000. This outcome was presented at the [IHI conference](#).